



Introduced By: Senator Rachel Friant
Sponsored By:
Contact: sga_grst4@ucf.edu
First Reading:
Committee Action:
Second Reading: September 6, 2018; Passed 31-0-0
Third Reading: September 13, 2018
Final Vote: 33-0-2

**University of Central Florida
Fiftieth Student Body Senate
Resolution 50-60**

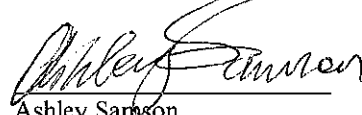
[Resolution to Reduce the Cost of Official Transcripts Sent and Obtained Through a Third-Party Provider]

WHEREAS, Senate Rule 5.01(B)(2) states that a Resolution pertains to every measure expressing the sentiment of the Student Government Association (SGA) Senate who collectively represent the 67,451 students of the University of Central Florida (UCF);
WHEREAS, All students and alumni of the University of Central Florida require access to their official educational records oftentimes more than once;
WHEREAS, UCF uses the third-party provider, Parchment Inc., as the official vendor for the university's electronic (.PDF) and mailed paper transcripts;
WHEREAS, The State University System of Florida Board of Governors Regulation on Fees, Fines, and Penalties 7.003 (2)(d) authorizes Transcript Fees to be up to \$10.00 per item;
WHEREAS, All students and alumni are currently required to pay \$15.00 for each official transcript obtained or sent through Parchment Inc.;
WHEREAS, All students and alumni have the option of picking up official paper transcripts from the Registrar's Office with 48 hours notice for \$10.00 each;
WHEREAS, In 2010, the American Association of College Registrars and Admissions Officers (AACRAO) Electronic Transcript Task Force Report stated that "an ever increasing number and eventual majority [of institutions] will expect and require electronic transcripts to serve their needs";
WHEREAS, The AACRAO states in their best practices for .PDF official transcripts that use of third-party providers is increasing in order to decrease university costs and improve student services;
WHEREAS, The electronic delivery of official transcripts at UCF increases student costs by 50%;
WHEREAS, Of the educational institutions surveyed by the AACRAO in May 2018, only 14% of institutions charged more for official electronic transcripts versus official paper transcripts;
WHEREAS, In May 2018 the AACRAO found the national average cost of official transcripts to be between \$5.00-\$9.99 each;
WHEREAS, Each and every option for UCF students to obtain official transcripts exceeds this average cost even when compared to other high-volume enrollment universities;
WHEREAS, Other universities in the State University System of Florida use the same third-party provider, Parchment, Inc.;
WHEREAS, Official transcript costs in the State University System of Florida are the highest for UCF students; and
WHEREAS, The UCF Registrar Office's Vision is to "develop and implement solutions that exceed expectations";

THEREFORE, BE IT RESOLVED, by the Fiftieth Student Senate of the University of Central Florida that the costs for official transcripts obtained and sent through the third-party provider should be reduced to the national average and that there should be no difference in cost between paper and electronic versions thereof;

BE IT FURTHER RESOLVED, That the Student Government Association continues to work closely with the Registrar's Office regarding the swift and effective implementation of the reduced costs of official transcript options available to students and alumni in order to increase accessibility of their educational records; and

BE IT FURTHER RESOLVED, That a copy of this resolution be sent to the University Registrar Brian Boyd and the Vice President of Student Development Services Maribeth Ehasz.



Ashley Samson
Senate President

9/17/18
Date

AUTHORIZING SIGNATURE



Sierra Scott
Senate President Pro Tempore

9-14-18
Date